

Microsoft Official Courses: Now Available Digitally

Frequently Asked Questions

What is digital MOC?

Digital MOC is simply the digital version (PDF) of OMLP Microsoft Official Courses. It is a new format for delivering the same MOC courses.

What else is different about digital MOC as compared to traditional MOC?

Every digital MOC course includes the Lab Answer Keys (LAKs) as part of the main course file. Also, a new separate lab manual file is included which contains just the lab instructions and LAKs for easy access. Digital MOC allows Microsoft to present you the same course materials in multiple ways for convenience.

What about the student CD which comes with MOC courses?

Every digital MOC purchase comes with an image file of the same CD included with the corresponding traditional MOC. This image file can be accessed or burned to a CD easily.

Are there any other differences between digital MOC and traditional MOC?

A small number of MOC courses come with additional not-for-resale (NFR) software. At this time, digital MOC will not include this NFR software.

How many courses are available in this new format and in which languages?

Digital MOC has been available since October 9, 2009 for 71 of the most popular MOC titles. Digital MOC is initially available in English only.

Where is digital MOC available? Why is it only available in select countries?

Digital MOC is available in North America, Western Europe, EU accession countries, Australia, New Zealand, and Singapore. Digital MOC will be rolled out in other countries as Microsoft determines demand, support needs, and other requirements necessary for launch in those countries.

What does it cost and how do I purchase digital MOC?

Digital MOC is available New Era Technology by contacting us at register@neweratechnology.com or 403-716-1102.

What are the benefits of using digital MOC?

Digital MOC supports last minute orders, does not require shipping and handling fees to be incurred, eliminates the need for inventory on hand, enables easier distance learning options, includes full text

search, allows for new separate lab manual for easy access, reduces waste and paper needs, and – in the future – will facilitate new courses to be made available digitally earlier than printed.

How does this affect my learning?

Market research and student feedback collected by Microsoft shows that 3 out of 4 students want training materials digitally. And nearly 40 percent of students would choose digital materials *instead of* printed materials. Digital MOC enables the same instructor-led training classroom experience expected.

Market research shows that the majority of MCTs are interested in using digital materials in the classroom. Also, the structure of digital MOC materials provided (i.e., LAKs in every course and a new separate lab manual) is partly as a result of feedback from MCTs.

What about piracy?

Every digital MOC unit purchased will include a dynamic watermark placed at the bottom of each page with the student's name and email address. New Era's name will appear at the top of each page. Classroom use of digital MOC requires that every student have his/her own unique copy with his/her name on that copy. Microsoft will be monitoring purchase/download/access behavior and will contact CPLSs directly if inappropriate usage is detected. Inappropriate usage will result in denied access to digital MOC and possible removal from the CPLS program.

What is the return policy?

For this initial release, there are no returns. Exceptions can be requested in writing for unusual circumstances but are not guaranteed to be granted. A formal return policy outlining policies and procedures will come at a later time.

What are the specific titles being released digitally?

Please see the end of this FAQ for a complete list.

When can I get a digital version of a course that is not listed here?

Please contact register@neweratechnology.com to express your interest. More courses are expected to be made available in digital format in the near future.

What if I have more questions?

If your question is not answered here, you are welcome to email us at register@neweratechnology.com or call us at 403-716-1102.

Courses Available through Digital MOC

Technology Category	Product Number	Title	Length (Days)
.NET	2559	Introduction to Visual Basic .NET Programming with Microsoft .NET	5
	2609	Introduction to C# Programming with Microsoft .NET	5
2007 Office System	5058	Deploying Microsoft® Office Professional Plus 2007	2
	5061	Implementing Microsoft® Office SharePoint® Server 2007	3
	5177	Implementing and Maintaining Instant Messaging Using Microsoft Office Communications Server 2007	1
	5178	Implementing and Maintaining Audio/Visual Conferencing and Web Conferencing Using Microsoft Office Communications Server 2007	2
	5179	Implementing and Maintaining Telephony Using Microsoft Office Communications Server 2007	2
	5928	Microsoft® Office Project Server 2007, Managing Projects	3
BizTalk Server	2933	Developing Business Process and Integration Solutions Using Microsoft® BizTalk® Server 2006	5
Exchange Server 2003	2400	Implementing and Managing Microsoft® Exchange Server 2003	5
Exchange Server 2007	3938	Updating Your Skills from Microsoft® Exchange Server 2000 or Microsoft Exchange Server 2003 to Microsoft Exchange Server 2007 SP1	3
	5047	Introduction to Installing and Managing Microsoft® Exchange Server 2007 SP1	3
	5049	Managing Messaging Security Using Microsoft® Exchange Server 2007	1
	5050	Recovering Messaging Servers and Databases Using Microsoft® Exchange Server 2007	1
	5051	Monitoring and Troubleshooting Microsoft® Exchange Server 2007	2
	5053	Designing a Messaging Infrastructure Using Microsoft Exchange Server 2007	3
	5054	Designing a High Availability Messaging Solution Using Microsoft Exchange Server 2007	2
Other Servers	2824	Implementing Microsoft Internet Security and Acceleration Server 2004	5
SQL Server 2005	2779	Implementing a Microsoft® SQL Server™ 2005 Database	5
	2780	Maintaining a Microsoft® SQL Server™ 2005 Database	5

	2791	Implementing and Maintaining Microsoft® SQL Server™ 2005 Analysis Services	3
	2792	Implementing and Maintaining Microsoft® SQL Server™ 2005 Integration Services	3
	2793	Implementing and Maintaining Microsoft® SQL Server™ 2005 Reporting Services	3
SQL Server 2008	2778	Writing Queries Using Microsoft® SQL Server™ 2008 Transact-SQL	3
	6158	Updating Your SQL Server® 2005 Skills to SQL Server 2008	3
	6231	Maintaining a Microsoft® SQL Server® 2008 Database	5
	6232	Implementing a Microsoft® SQL Server® 2008 Database	5
	6234	Implementing and Maintaining Microsoft® SQL Server® 2008 Analysis Services	3
	6235	Implementing and Maintaining Microsoft® SQL Server® 2008 Integration Services	3
	6236	Implementing and Maintaining Microsoft® SQL Server™ 2008 Reporting Services	3
System Management Server	2596	Managing Microsoft Systems Management Server 2003	5
Visual Studio 2005	2956	Core Foundations of Microsoft® .NET 2.0 Development	3
	2957	Advanced Foundations of Microsoft® .NET 2.0 Development	3
Visual Studio 2008	6460	Visual Studio® 2008: Windows® Presentation Foundation	3
	6461	Visual Studio® 2008: Windows® Communication Foundation	3
	6462	Visual Studio® 2008: Windows® Workflow Foundation	2
	6463	Visual Studio® 2008: ASP.NET 3.5	2
	6464	Visual Studio® 2008: ADO.NET 3.5	2
Windows Client	2261	Supporting Users Running the Microsoft Windows XP Operating System	3
	2262	Supporting Users Running Applications on a Microsoft® Windows® XP Operating System	2
	6292	Installing and Configuring Windows® 7 Client	3
Windows Server 2003	2273	Managing and Maintaining a Microsoft® Windows Server™ 2003 Environment	5
	2274	Managing a Microsoft® Windows Server™ 2003 Environment	5
	2276	Implementing a Microsoft® Windows Server™ 2003	2

	Network Infrastructure: Network Hosts	
	2277 Implementing, Managing, and Maintaining a Microsoft® Windows Server™ 2003 Network Infrastructure: Network Services	5
	2278 Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure	5
	2279 Planning, Implementing, and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure	5
	2282 Designing a Microsoft® Windows Server™ 2003 Network and Active Directory® Infrastructure	5
	2823 Implementing and Administering Security in a Microsoft® Windows Server™ 2003 Network	5
	2830 Designing Security for Microsoft® Networks	3
	5060 Implementing Microsoft Windows SharePoint Services 3.0	2
Windows Server 2008	6417 Updating your Application Platform Technology Skills to Windows Server® 2008 (Beta 3)	3
	6418 Deploying Windows Server® 2008	3
	6419 Configuring, Managing and Maintaining Windows Server 2008 Servers	5
	6420 Fundamentals of Windows Server® 2008 Network and Applications Infrastructure	5
	6421 Configuring and Troubleshooting a Windows Server® 2008 Network Infrastructure	5
	6422 Implementing and Managing Windows Server® 2008 Hyper-V™	3
	6423 Implementing and Managing Windows Server® 2008 Clustering	3
	6424 Fundamentals of Windows Server® 2008 Active Directory®	3
	6427 Configuring and Troubleshooting Internet Information Services in Windows Server® 2008	3
	6428 Configuring and Troubleshooting Windows Server® 2008 Terminal Services	2
	6434 Automating Windows Server® 2008 Administration with Windows PowerShell™	3
	6435 Designing a Windows Server® 2008 Network Infrastructure	5
	6436 Designing a Windows Server® 2008 Active Directory® Infrastructure and Services	5
	6437 Designing a Windows Server® 2008 Applications Infrastructure	3
	6445 Implementing and Administering Windows® Small	5

		Business Server 2008	
	6446	Implementing and Administering Windows® Essential Business Server 2008	5
Windows Vista Client	5105	Deploying Windows Vista® Business Desktops	3
	5115	Installing and Configuring the Windows Vista™ Operating System - SP1	3
	5118	Supporting Windows Vista® and Applications in the Enterprise	5
	5119	Supporting the Microsoft Windows Vista Operating System and Applications	2